



Medical Clinic of Houston, L.L.P.

Option to Consent to Use of Artificial Intelligence Tool

Medical Clinic of Houston, L.L.P. (“MCH”) is now allowing our physicians to use a new Artificial Intelligence (“AI”) tool from Ambience Healthcare (“AI Tool”) to enhance patient care and accurately record visit details. Our physicians can only use the AI Tool during your visit if you consent to such use and they will not use it without first obtaining your consent. This notice is meant to provide you with information about the AI Tool and what it means if you consent to your doctor using the same.

PLEASE NOTE THAT YOU ARE NOT REQUIRED TO CONSENT TO THE USE OF THIS AI TOOL AND PROVIDING YOUR CONSENT TO USE THE AI TOOL IS NOT A CONDITION OF RECEIVING TREATMENT.

What is the new AI Tool and what happens if I consent to my physician using it?

The new AI Tool allows for the audio recording of your visit enabling your physician to focus on your care, while still capturing the information shared and learned during the visit. If you consent to your physician using the AI Tool, the AI Tool will be turned on by your physician, and it will audibly record the visit. The AI Tool only records sounds. After the visit, the AI Tool then turns the recording into text and enters the pertinent information directly into your medical record, which is then reviewed and approved by your physician to ensure accuracy and completeness.

If I consent, what happens to the recording after my visit?

As noted above, the recording of your visit gets converted by the AI Tool into notes and updates for your medical record. The actual recording itself will be maintained by Ambience Healthcare directly for a period of 90 days and then deleted in its entirety. The recording does not get stored in our system, in your medical record, or in your physician’s phone.

Who is Ambience Healthcare and how can I learn more about them?

Ambience Healthcare is a third party that has developed and operates the AI Tool. You can learn more about its services here: <https://www.ambiencehealthcare.com/patients>; and its privacy practices here: <https://www.ambiencehealthcare.com/privacy>.

If I consented to the use of the AI Tool, but no longer consent, can I ask that my information be deleted?

You will have the option to consent to the use of the AI Tool at every visit, and you do not have to consent in order to receive treatment. As noted above, once you consent, the AI Tool turns the recording of your visit into a part of your medical record. The recording itself is not kept within your medical record, and we do not receive a copy of it. Further, Ambience Healthcare maintains the recording for only 90 days after the visit and then deletes it. Ambience Healthcare does not maintain a copy of or have access to your medical record.

If you have questions or concerns, please contact:

Medical Clinic of Houston, L.L.P.
Attn: Privacy Officer
1701 Sunset Boulevard
Houston, TX 77005
Phone: 713-526-5511
Fax: 713-520-4743